

# Discontinuing Serial Orders

## Finding “Child” Orders that Need to be Cancelled

S: The Lab is having an issue with floors not being able to find orders that need to be cancelled.

B: Child orders are the “cycling” orders that explode out from the parent (initial) order

When a cycling order is placed, the only order that displays in PowerChart is the original order

This was by design – to keep the orders list from getting overwhelming to review!

Can you imagine what it would like if **all** your tasks displayed – completed and pending? (as that is what each order does!)

A: Often times, the parent order was completed, and now you do not need the subsequent (child) orders to be done – and they need to be cancelled

R: you must cancel the parent order as well as any child order that has exploded out. How do I find the child orders to cancel them?